Subprocessors

Version: 4 November 2026

Atlas Pickup Points uses the third parties listed below to help provide the application and its services. Some of them process personal data on behalf of merchants – these are the subprocessors referred to in Annex No. 2 to the Entrustment Agreement, which forms part of the Terms of Service – and some process the personal data of merchants themselves, for which we are the controller under the Privacy Policy.

Every entity below processes personal data only on our documented instructions, under a written data processing agreement, and only to the extent needed for the service described.

Infrastructure and hosting

Subprocessor	Service provided	Data that may be processed	Corporate headquarters	Place of processing	Basis for transfer outside the EEA
Google Cloud Poland Sp. z o.o.	Cloud infrastructure, communication services and AI-assisted customer support	All application data; support conversations and merchant contact details	Poland	European Union	Not applicable
Amazon Web Services EMEA SARL	Cloud infrastructure	All application data	Luxembourg	European Union	Not applicable
PlanetScale, Inc.	Managed database hosting	All application data	USA	European Union	EU-U.S. Data Privacy Framework

Monitoring and logging

Subprocessor	Service provided	Data that may be processed	Corporate headquarters	Place of processing	Basis for transfer outside the EEA
Functional Software, Inc. (Sentry)	Error monitoring for the App's administration interface	Error reports and diagnostic data, identifiers of merchant staff, IP address, and error-triggered recordings of the session in the administration interface, with the content of form fields masked	USA	European Union	EU-U.S. Data Privacy Framework

Google Maps

The map shown when a buyer selects a pickup point is provided by Google Maps under the merchant's own Google Maps API key. In that respect Google does not act as our subprocessor: the processing of personal data is governed by the agreement between the merchant and Google, not by ours.

Changes to this list

Before entrusting personal data to a new subprocessor, we notify merchants by email at least 7 days in advance. A merchant may object by email to privacy@atlaspickuppoints.com within 7 days of receiving that notice. If no objection is raised within that period, we may entrust the data to the new subprocessor; if an objection is raised, we may rescind the Service Agreement with that merchant with immediate effect. These terms are set out in § 5 of the Entrustment Agreement.

Adding or removing an entry on this list is not an amendment to the Entrustment Agreement, and so is not a change to the Terms of Service or to the Privacy Policy.

Questions about this list, or an objection to a new subprocessor, go to privacy@atlaspickuppoints.com.

Version history

Each change to this list is recorded here with the date it took effect. The version identifier of the list is the date of its most recent change.

Version	Change
4 November 2026	First published.